

As we open our doors for the first time since lockdown we want you to know you'll be in safe hands at Acutabov. We will be taking every precaution necessary in line with Government guidelines and procedures to ensure the salon is immaculate, disinfected, hygienic and safe as possible for your visit.

A contactless hand sanitiser is now in position at our door and we will be operating a one-way system around the salon to allow for sanitisation of workstations between each use.

We have split our team into two shifts of one stylist and an assistant to allow space for the social distancing of up to three guests at any time and we'll try and accommodate as many appointments as possible by opening longer hours, Monday to Saturday.

Please see our opening times to see who will be working when.

Your Bookings

- To help with social distancing, please phone, text or book online if you want to make an appointment –
Please bear with us as we try to get everyone booked in. We will also be operating a cancellation and waiting list.
- It is important that we keep to our appointment times to avoid overlapping. A virtual consultation may be required over telephone or online.
- We have made allowance for one guest in our waiting area but please arrive on time for your appointments and come alone unless checking we have space beforehand.

Your appointment

- On arrival, you will be greeted by one of our team who will ask you to sanitise your hands and offer a complimentary disposable face mask (unless you have your own).
- Please try and maintain social distancing at all times.
- Try not to bring coats or jackets where possible- you will be given a bag to place your belongings into during your appointment.
- A freshly laundered gown and towels will be used for every guest and our team members will all be using the relevant PPE.

- Unfortunately we will not be able to serve refreshments or provide magazines for a while but you are welcome to bring your own and we have WIFI.
- Team members will be washing their hands thoroughly between guests and their appointments.
- We will be sanitising all stations, door handles and bathrooms regularly.
- We ask you not to touch retail products unless you are definitely purchasing the item.
- Your checkout and rebooking will take place from the styling station by our assistants who will return your belongings in their bag. If you are paying by cash please bring the correct amount.
- A bin is at the door to dispose of any face masks, tissues and gloves.

For more info please visit www.acutabovhair.co.uk

Still conscious of our environmental responsibility,

We can't wait to see you all again!

